



# Lead Network Engineer

## Document Details

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Lead Network Engineer Job Description	Kaley Tighe	29/05/2019	RV1	Release

## About ITM Communications Ltd

ITM is a leading independent provider of specialist ICT infrastructure solutions and services based in Milton Keynes, UK. We employ around 75 experienced personnel and serve blue-chip clients throughout the UK, and further afield. We offer capabilities in five key areas of IT Infrastructure and Services: Structured Cabling & Wireless; Data Centre Infrastructure; Converged Solutions; Offsite Build & Test and Site Services. We directly employ, and security clear our own personnel, who each receive regular training and are experts in their field. Our success has been built upon an ability to develop very close working relationships between our employees, clients, business partners, suppliers and other key stakeholders.

## Position Details

Job Title	Reports to	Department
Lead Network Engineer	Mike Jackson	Operations
Location	Hours	
Milton Keynes	Monday to Friday 09.00 – 17.30 37.5 hours per week	
Closing date for applications		Click or tap to enter a date.
Apply to		<a href="mailto:HR@itm.uk.com">HR@itm.uk.com</a>

## Job Purpose

As Lead Network Engineer you will work be responsible for liaising with our Client's Technical Design Team to create low-level design and implementation plans for various wired and wireless network projects whilst also providing day to day network support.

You will be a key member of a managed service and operations team and be responsible for asset tracking, recording and pre-configuration of network hardware prior to installation and meeting specific project requirements. You will also be required to attend site post installation for commissioning and testing.

A key element of the role will be the design and documentation of the operational processes applied in delivering the service.

The role will be based at ITM Headquarters in Milton Keynes with frequent travel between Client locations across the UK to support project work.

**As a List X company and the nature of the customer a condition of employment is that you gain in SC Clearance.**



## Key Accountabilities

The primary role will encompass a blend of responsibilities including:

- Creation of Low-Level Designs and associated documentation.
- Pre-Configuration of network hardware (wired and wireless).
- On site installation of network hardware (wired and wireless).
- Creation of operational workflow documentation.
- Updating end user systems as required (ServiceNow, SolarWinds).
- Accurate recording of Asset information.
- Technical support to ITM Engineers.
- Technical support to user base.
- Provide input to management reports as required.

## Person Specification

### Essential Behaviour and Skills/Competencies

- A good understanding of network topologies and configurations, wired and wireless.
- Competent in the configuration of Cisco network hardware (IOS Command line).
- Understanding of network applied security policies and ability to configure.
- Skilled in network trouble shooting, wireless and wired.
- Proficient with Visio.
- Minimum CCNA qualified.
- Self-sufficient and able to multi task.
- Flexible to take on additional tasks/responsibilities.
- Proficient with Microsoft Office applications; Excel, Word, Project and Outlook.
- Presentable appearance.
- Effective communication skills – verbal, written and presentation.
- Awareness of project management methodologies e.g. PRINCE2.
- Flexible working in line with project demands may be required.
- Possess a full UK driving licence and passport.

### Desirable Behaviour and Skills/Competencies

- Experience of using Office 365 SharePoint/Yammer.
- Professional qualifications CCNP.
- Experience of SolarWinds and ServiceNow.
- Relevant technical competencies or accreditations.