



Engineer

Document Details

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Engineer Job Description	Carl Fegan	07/01/2021	RV3	Release

About ITM Communications Ltd

ITM is a leading independent provider of specialist ICT infrastructure solutions and services based in Milton Keynes, UK. We employ around 65 experienced personnel and serve blue-chip clients throughout the UK, and further afield. We offer capabilities in five key areas of IT Infrastructure and Services: Structured Cabling & Wireless; Data Centre Infrastructure; Converged Solutions; Offsite Build & Test and Site Services. We directly employ, and security clear our own personnel, who each receive regular training and are experts in their field. Our success has been built upon an ability to develop very close working relationships between our employees, clients, business partners, suppliers and other key stakeholders.

Position Details

Job Title	Reports to	Department
Engineer	Carl Fegan – Customer Services Director	Operations
Location	Hours	
Various Sites	40hrs Per week	
Closing date for applications	Click or tap to enter a date.	
Apply to	HR@itm.uk.com	

Job Purpose

Primarily this role will involve working as part of a team or teams within the Data Centre environment, delivering and supporting project related activities whilst ensuring that all works carried out comply to both industry and customer specific standards.

These works may be under the control of a Project Manager or the Supervisor who will have direct responsibility for delivery.

Whilst the majority of work sites are in the M25 and M4 corridor regions, you must be able and prepared to travel UK wide. There may also be scope for potential working in mainland Europe.

As a List X company, we will request as a condition of employment that you gain both SC and any relevant customer specific security clearances.

Key Accountabilities

- Undertake the installation of Small / Medium and Large Cabling Infrastructure projects.
- Liaising with the Site Supervisor or Project Manager for scheduling.
- Report labour and material requirements to your Site Supervisor or Project Manager.
- Ensuring quality control is maintained.
- Ensuring a tidy work area is maintained at all times.
- Maintain effective and accurate communication with customers and team members. Managing expectations and building strong, professional relationships.
- Maintaining awareness of all outstanding tasks, issues and commitments ensuring that all elements are dealt with efficiently and in a timely manner.



- Abide to processes and procedures, inputting ideas and solutions where possible.
- Attend meetings when necessary.
- Adherence to Company Health & Safety Policies.

Person Specification

Essential Behaviour and Skills/Competencies

- Demonstrable knowledge and understanding of the installation, termination and testing of all Copper and fibre data centre interlink cabling.
- Demonstrable knowledge, understanding and usage of patching schedules.
- Client focused with a drive to deliver excellent service.
- Organised, detail orientated and punctual.
- Able to multi-task.
- Flexibility - able to take on additional tasks/responsibilities.
- Competent user of Microsoft Excel, Word and Outlook.
- Demonstrable working knowledge of Fibre (both single and multimode), Copper (UTP and shielded) and Wi-Fi communications systems.
- Educated to GCSE level or equivalent (Maths & English minimum).
- ECS card holder.
- Current holder of relevant Health & Safety certifications, e.g. Asbestos awareness, COSHH, Emergency First Aid at Work etc.
- Current holder of site-specific certifications, e.g. IPAF, BTEC Level 3 (Copper and Fibre) etc.
- Minimum three years of demonstrable working history within the IT industry (Data Centre specific).
- Full UK driving licence.

Desirable Behaviour and Skills/Competencies

- SC cleared.
- Certified Network Cable Installer (CNCI) or equivalent.