

Unless otherwise specified and agreed in writing between the parties, our tender or quotation submission is based on the following assumptions and exclusions. For ease of reading, our assumptions and exclusions are grouped under commercial and general/technical sub headings.

### Commercial

- This tender or quotation remains valid and fixed for the duration of the project. The prices are net, non-discountable and subject to alteration and revision without notice in the case of errors and omissions.
- Or
- The prices within this tender or quotation are valid for 30 days only. The prices are net, non-discountable and subject to alteration and revision without notice in the case of errors and omissions.
- This tender is issued on the condition that all details received are correct, and that the customer will meet all their statutory requirements, with regards to health and safety management.
- Our price may be subject to change should the programme deviate from that advised at time of tender. e.g. downtime, repeat visits etc.
- Interim applications for payment will be made against an agreed payment schedule.
- In the event of order cancellation, any handling and/or restocking fees levied by our supply partners will become payable by the customer.
- Non-standard portfolio products will subject to a 100% cancellation/handling charge payable by yourselves.
- All materials and services, other than those stated within this tender are excluded.
- Once an order has been received, any variations or changes must be confirmed by a valid instruction that agrees the addition and/or omission.
- Due to fluctuations in currencies and/or the price of raw materials, prices may be subject to review should they fluctuate by more than (+/- 2.5%). In the case of copper, the price will be benchmarked against the LME rate at the date of our quotation.
- On receipt of an official order we will require a period of 10 working days' notice prior to works commencing on site, subject to any manufacturer lead times.
- Should any of the above assumptions be deemed as incorrect, they should be identified prior to works commencing.
- Professional services are supplied with a 5 working day warranty from the date of project completion/sign off. Any support related issues that arise after this period are chargeable in the absence of a conjoining support contract.

### General/Technical

- ITM is compliant with Construction (Design and Management) Regulations 2015, when working as a Contractor.
- All works will be carried out to Industry Standards and/or Manufacturer's requirements.
- To complete our works, free and unrestricted access is required to all associated areas.
- Works will be undertaken in normal working hours i.e. Monday to Friday 08:00 – 17:00.
- Where practical, a safe, secure and dry storage area is required for materials at no extra cost.
- No work will commence on site until a full site survey has been undertaken.
- Delivery time slots are to be provided by the main contractor, with access to the site and lifts at no extra cost.
- All access to the cabinets and frames once cabling has been installed, tested and terminated will be on a permit to work basis controlled by ITM.
- No cable protection is offered within the vertical cable risers unless this can be controlled by a permit to work due to unknown factors, such as programme of works, other services etc.
- ITM are required to attend site when other works are to be carried out in areas where cables have been installed in containment and/or under false floors.
- Floor box mounting plates must have cut outs of 22x37mm with four cuts per floor box to accommodate LJ6c Category 6 RJ45 modules and shutters.
- To avoid chargeable revisits to site, any items provided by others and including customer free issued items, shall be supplied so as not to cause any delay with our programme.
- Use of patch leads sourced from a differing manufacturer to the installed structured cabling system can cause damage to the pins within either the patch panel or outlet, replacement products and/or remedial works will not be covered by any manufacturer or installation warranty.
- Normal utility services e.g. 110/240v power supply, welfare & messing facilities will be provided without cost.
- All containment is to be supplied by others and will be unobstructed, suitable for purpose and complete prior to attending site.
- A manufacturer system warranty will be provided in line with manufacturer and application assurance guidelines.
- Removal of any existing cabling or ancillary components that exist on site is excluded.
- Builders' works and cable bridging are excluded from this tender
- The supply or installation of any active equipment (e.g. IT and power equipment etc.) is excluded.
- Supply and installation of electrical services and primary earthing is excluded.
- Installation and replacement of fire stopping is excluded from this tender unless otherwise stated in the proposal.
- Removal and replacement of carpet tiles, furniture and making good of décor are excluded.
- All diamond drilling is excluded from our works unless otherwise stated in the proposal.

This tender or quotation is subject to our standard [terms and conditions of sale](#), and the assumptions and exclusions listed above.