

ITM Solution Brief

Small Works Unit



ITM Communications is an independent specialist provider of cost effective and energy efficient ICT infrastructure services and solutions to the corporate, financial, government, defence, healthcare, construction, systems integrator and outsourcer markets in the UK, Europe and Middle East.

Background

Working as the nervous system of an intelligent building, the structured cabling system is the foundation on which the efficiency of all information technology, communication and networking devices rests.

The installation of fibre optics requires specialist skills, especially in the terminating and testing phases. For many this proves to be a significant investment, in both engineer training and equipment, that is neither practical nor financially viable for their business.

Delivery

As part of the UK's leading communication infrastructure specialists, ITM's Small Works Unit provides support for a wide range of projects. From STP/UTP structured copper cabling, Multi and Singlemode optical fibre installation, to maintenance and repairs, as well as small electrical and containment installations.

For projects where cable is already installed, skilled ITM engineers can undertake direct termination, fusion splicing, and testing to recognised industry standards. They can also carry out site surveys and produce comprehensive quotations that enable clients to leverage the communication infrastructure experience within the team.

Capabilities


- Dedicated quick response team for urgent requests
- STP/UTP copper structured cabling
- Multi & singlemode optical fibre installation, maintenance & repair
- Direct termination & fusion splicing
- OTDR / LSPM fibre testing to comply with TIA/EIA TSB-140 standards
- Site surveys
- Comprehensive quotations
- Cable audits
- Bespoke applications
- External cabling works
- Minor electrical works
- Customer specific online catalogues
- Online test report & project document manager via **CABLEdesk.co.uk**

Industry-Leading Innovation

To ensure that all projects are managed and delivered effectively, ITM has developed an online management solution – CABLEdesk. This provides secure, online access to:

- Individual project and site views
- Electronic catalogue – for standard products and services
- Service requests – moves, adds and changes (MAC)
- Service level agreement (SLA) reporting
- Test result management
- Drawing annotation
- Document management

This immediate access to essential information enables projects to be completed, reported and signed off in the shortest possible time. Reducing costs for the client and enabling them to release their projects for payment in a timely manner.



By adopting a flexible approach to client requirements, ITM applies best of breed technology, in-house expertise and innovation, to deliver compliant solutions and services that offer value for money and achieve industry best practice.

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