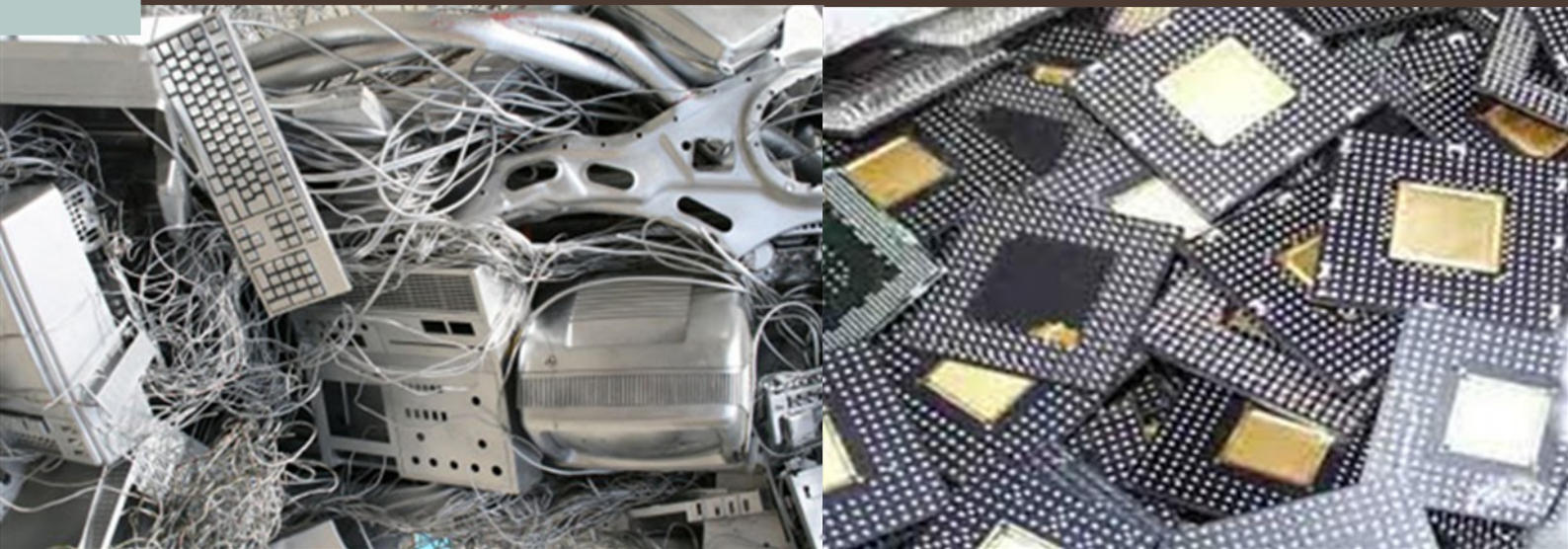


# ITM Solution Brief

## IT Lifecycle Management Services



**ITM Communications is an independent specialist provider of cost effective and energy efficient ICT infrastructure services and solutions to the corporate, financial, government, defence, healthcare, construction, systems integrator and outsourcer markets in the UK, Europe and Middle East.**

### Authorised and Experienced

ITM partners with a Government Environmental Agency approved **'Authorised Treatment Facility'** (ATF) whose processes and methodologies meet WEEE compliance legislation. As an ATF WEEE compliance is assured with regards to the collection, process and recycling of all redundant IT assets.

We offer the benefit to our Clients of WEEE compliant disposal / recycle as well as assisting Clients realise the maximum residual value within each device by either re-selling, managing through vendor trade in programs or dispose/recycle of each asset.

### Secure Collection and Comprehensive Auditing

Each server / device that is collected from a Client site by our own security cleared staff is securely transported back to the ATF where it undergoes a full audit and process. All certificates that are produced will meet internal / external auditor's requirements with regards to liability and process.

All items with no resell or trade in value – i.e. scrap (broken) are carefully stripped down to their component parts and sent for recycling in line with the EU WEEE Directives including all hard disk drives which are degaussed and shredded.

### Secure Data Removal Service

Where the server is in working order and has a residual value – we use a Blancco data erasure process, Blancco is the leader in its own field and meets all FSA / Government requirements with regards to data erasure. This enables us to return the drives to the Server with all data wiped and enhances the re-sale value of each device.

For assets that have no resell value but are available for vendor trade in programs, these are audited as per above, but then held and managed back through trade-in programs to assist the client in achieving additional cost reduction off new IT purchases.

One-third of discarded computer hard drives still contain data including sensitive commercial or government records. Failing to take all reasonable steps to prevent data loss is illegal and can lead to fines of up to £500,000 from the Information Commissioners Office as well as being damaging commercially.

## ICT Recycling Solutions

ITM can help clients to achieve 'green' recycling targets by providing WEEE compliant solutions and certificates whilst simultaneously generating cost savings by returning the residual value within each asset.

- **Experienced in high-security customer environments**
- **Top security state of the art shredding machines**
- **Environmentally compliant recycling approved by the Environment Agency for the WEEE Directive (ATF & AATF)**
- **Security cleared staff**
- **CCTV in operation**
- **Fully certified audit and traceability for all data destruction projects**



By adopting a flexible approach to client requirements, ITM applies best of breed technology, in-house expertise and innovation, to deliver compliant solutions and services that offer value for money and achieve industry best practice.

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