

Structured Cabling Managed Services

Global Accounting Firm—Regional Offices and London Campus



Regional Offices: providing add-hoc installations, moves, adds and changes (IMAC) services to 20 offices in the UK, Guernsey, Jersey and the Isle of Man.

London Campus: A team of 8 engineers permanently on-site within the London campus providing a range of IMACS as required. The scope includes the cabling infrastructure and desk-side services such as active equipment installs, IPT and voicemail configurations. Typically, the team deals with more than 1,000 calls per month, allocated and managed by the HP Service Desk.

This is a relationship spanning 20 years—providing structured cabling services, then a managed service and more recently data centre services.

Client: Global Accounting Firm
System: Systemax and Corning
Duration: 20 Years
Value: £1 Million Annually