

Infrastructure Management Service

Large Financial Campus



Management of large financial campus cabling infrastructure and third party systems installed within the containment and distributed across the estate to various tenants.

We have provided infrastructure support to the multi-tenanted campus since 2002. Since then, we have completed a number of large projects including the installation of a site-wide and diverse ECC (Estate Control Centre) infrastructure, and several cross-site cabling projects. These include both static and blown fibre systems as well as voice networks.

The contract included the provision of Service Delivery Manager, Aperture Management and CAD Support Engineers, Administration Personnel and 24-hour Cabling Engineers.

Help desk and out-of-hours support is provided by a 24x7 callout and escalation service as well as on-site telecoms carriers.

Comprehensive management reporting and statistics are produced on a weekly and monthly basis with dashboard reports for instant monitoring.

“The team has become well integrated with our own IT division in delivering quality infrastructure services to all our clients. They are never complacent and seldom drop the ball. They provide an excellent service as can be quantified by the consistently high scorecard achievements.”
Paul Stubbs

Client: Large Financial Campus
System: Aperture and Various Copper and Fibre solutions
Duration: 4 Years
Value: £3 Million